Nellie's
WOW MOP

USER MANUAL
WOW MOP COMPONENTS

- Spray Button
- Power Button
- Handle
- Base
- Nozzle
- Reservoir
- Pad Attach (Shadowed Area)
CARTON CONTENTS

Measuring Cup

WOW Wet Floor Pads

WOW Dry Floor Pads

Adapter

User Manual
1. Press down the lock catch to make the aluminum pipe connect with the handle and decorative casing.

2. Place the base on the ground and keep the joint part straight. Note: It may take some strength to fold the movable handle.

3. Press down the lock catch and insert the installed tube into the hole of the base.

4. Place the cleaning pads on the ground, lift the machine and place on the cleaning pads. The cleaning pads will automatically be attached to the machine.
INSTRUCTIONS FOR USE

Power ON/OFF

Pull back the handle. After hearing a clicking sound, the headlamp and power indicator lamp will be lit. Bring handle to 90 degrees to turn off.

Note: The machine will automatically turn into “sleep mode” after 2 minutes of no use and the full battery light will twinkle. Afterwards, shutdown can be used normally.

Adding Cleaning Solution

Open the cap of the reservoir and fill using the measuring cup to add liquid. Do not overfill. Close the cap.

Note: Maximum capacity of the reservoir is 230mL.

Operating

Press the power button on the handle to make the cleaning pads oscillate, and press it again to stop.

While on, hold down the spray button to spray cleaning solution. Release button to stop.

Notes:
• Do not operate while the mop is charging.
• The longest time of spraying is 5 seconds with one press.
• To maintain the remote sensitivity, the interval time should be less than one second.
INSTRUCTIONS FOR USE

Battery Lights

Three battery lights will show the status of the battery. 100%, 65% and 30%. 3 lights will flash when the machine is low in battery indicating to charge immediately.

Notes:
• 3 lights on 100%
• 2 lights on 65%
• 1 light on 30%
• 3 lights flashing low battery

First Time Charging

Pull out the rubber cork and turn it until the whole charging port is revealed. Plug the charger into the charging port.

Note: Use the original equipment manufactured adapter.

Cleaning Pads

Machine wash pads. Best used with Nellie’s Laundry Soda.

OPERATION TIPS

Handle

Put handle in upright position to turn off.

Pad Changing

Turn the machine upside down and hold the edge of pad and then tear off it.
<table>
<thead>
<tr>
<th>Fault</th>
<th>Cause</th>
<th>Treatment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unit is vibrating/wobbling.</td>
<td>1. Mop pads are not aligned with base.</td>
<td>1. Realign mop pads on the base.</td>
</tr>
<tr>
<td>Reduced spray or no spray.</td>
<td>1. Reservoir may be empty.</td>
<td>1. Refill reservoir.</td>
</tr>
<tr>
<td></td>
<td>2. System isn't completely primed.</td>
<td>2. Hold trigger for 10 to 15 seconds to make sure the solution has flowed to the spray tips.</td>
</tr>
<tr>
<td></td>
<td>3. Not holding trigger to spray solution.</td>
<td>3. Hold trigger continuously while using the machine.</td>
</tr>
<tr>
<td></td>
<td>4. Spray tips on base clogged.</td>
<td>4. Turn power OFF. Use a pin to clean the spray tip located at the front and center of the machine.</td>
</tr>
<tr>
<td>Spin plates are not turning or are wobbling.</td>
<td>1. Mop pads are not installed properly.</td>
<td>1. Turn power OFF. Unplug machine and follow instructions on page 4 for replacing mop pads.</td>
</tr>
<tr>
<td></td>
<td>2. Machine is standing upright.</td>
<td>2. Recline machine.</td>
</tr>
<tr>
<td>Fault</td>
<td>Cause</td>
<td>Treatment</td>
</tr>
<tr>
<td>---------------------</td>
<td>------------------------------</td>
<td>---------------------------------------------------------------------------</td>
</tr>
<tr>
<td>No power.</td>
<td>1. Cord damage.</td>
<td>1. While unplugged, inspect the full length of the cord for damage and refer to a qualified technician if there is damage.</td>
</tr>
</tbody>
</table>
|                     | 2. Handle not properly in place. | 2. Remove handle and click back into body. To remove handle:  
|                     |                              | • Hold base of machine with your foot, then insert screwdriver into the slot beneath the cord wrap to disengage handle tab from body.  
|                     |                              | • Use other hand to hold metal pole.  
|                     |                              | • To click handle back into body, see page 4.                              |
|                     | 3. Outlet not working.       | 3. Test outlet with a small appliance like a cell phone charger, and use another outlet if needed. |
|                     | 4. Fuse/breaker outlet blown. | 4. Reset the breaker.                                                     |
| Machine is leaking. | 1. Cap of reservoir is not closed properly. | 1. Close the cap properly.                                               |
## Hazardous Substances

<table>
<thead>
<tr>
<th>Components</th>
<th>Lead (Pb)</th>
<th>Mercury (Hg)</th>
<th>Cadmium (Cd)</th>
<th>Chromium (Cr (VI))</th>
<th>Polybrominated biphenyl (PBB)</th>
<th>Polybrominated diphenyl ethers (PBDE)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Circuit Board</td>
<td>x</td>
<td>o</td>
<td>x</td>
<td>o</td>
<td>o</td>
<td>o</td>
</tr>
<tr>
<td>Metal Element</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
</tr>
<tr>
<td>Monoblock</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
</tr>
<tr>
<td>Dry Cell</td>
<td>x</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
</tr>
<tr>
<td>Charging Battery</td>
<td>x</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
<td>o</td>
</tr>
</tbody>
</table>

The chart is based on the regulation of SJ/T11364

- o: Means the content of the hazardous substance indicated in contained in the component is within the limits set by GB/T26572.
- x: Means the content of the hazardous substance indicated in contained in the component is higher than the limits set by GB/T26572.
Usage

Only for home use.

Please remove large particles or substances from the floor before using. This product is not for sweeping or vacuuming.

In case of jam caused by small objects, please power off before removing the objects.

Do not let children use the mop as a toy.

Use a rag to clean the mop when it's powered off.

Use caution when waxing wooden floors.

Battery & Charging

Do not use charger and charging batteries provided by any third parties.

Do not self disassemble or remodel the battery and charger.

Keep the charger away from heating sources like radiators.

Do not touch the charger with wet cloths or wet hand.

Please send the used batteries for recycling by certified organizations.

If there is any damage to the cable please stop using and contact customer service or change the cable at the nearest service centre.
## TECHNICAL PARAMETERS

<table>
<thead>
<tr>
<th>Name</th>
<th>Parameters</th>
</tr>
</thead>
<tbody>
<tr>
<td>Battery</td>
<td>2000 mAh</td>
</tr>
<tr>
<td>Voltage Rating</td>
<td>12 V</td>
</tr>
<tr>
<td>Rated Power</td>
<td>35 W</td>
</tr>
<tr>
<td>Power Charger Voltage</td>
<td>12.6 V</td>
</tr>
<tr>
<td>Charging Time</td>
<td>3 - 5 h</td>
</tr>
</tbody>
</table>

**NELLIE’S**

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